

Press Communique

26 February 2025 – 19h15

Airport closure due to Tropical Storm Garance

Bulletin 2

Following the temporary closure of Sir Seewoosagur Ramgoolam International Airport due to a cyclone warning Class 3 in force in Mauritius, all flights have been canceled until further notice.

We understand that delays can be inconvenient, and we will reschedule our flights as soon as the airport is operational, and weather conditions permit.

Change of travel dates

If you wish to change your travel dates as of today, Air Mauritius is offering you a free-of-charge change for travel until **31 March 2025**.

Website

A dedicated page on our website airmauritius.com gives access to updated information about the flights affected.

This page also allows passengers to remotely manage their bookings.

Active communication with passengers

To ensure regular and efficient communication, we make an urgent appeal to our passengers to ensure that their cell phone numbers are provided in the bookings through our travel agencies partners.

Passengers impacted by delays, cancellations and rescheduling will be individually contacted by Air Mauritius commercial teams via SMS and/or email.

Practical Information

It is advisable to consider the following before reporting at the airport:

1. Information on the flights operated and the status of your booking, available on <https://www.airmauritius.com/manage/booking>
2. Regular updates will be communicated and available on <https://www.airmauritius.com/news> and on all Air Mauritius official Social Media platforms.
3. Passengers are kindly requested not to proceed to the airport if they have not been informed in advance of the status of their bookings.